



#### FISCAL YEAR 2023 ANNUAL REPORT

#### Dear Friends and Members:

In FY 2023, the Visit Alexandria team worked on multiple fronts to highlight Alexandria's position as a vibrant, welcoming and ever-evolving community. Those efforts paid big dividends, burnishing Alexandria's reputation as a world-class destination.

Alexandria broke onto *Travel + Leisure's* list of top 10 Best Cities in the U.S. for the first time, among destinations like New York, Honolulu, Charleston and Chicago. *Money* magazine named Alexandria to its short list of Best Places to Travel in 2023 among global destinations. For the 5th year in a row, Condé Nast Traveler readers voted Alexandria one of America's top five small cities. Most recently, Alexandria sustained our Top 10 Travel + Leisure ranking for a second year and, just announced, snagged #3 on Condé Nast Traveler's best small cities list.

We leveraged these national accolades to launch our "Best Kept Shh!" marketing campaign in March 2023. Understanding that other destinations were spending heavily in the post-COVID period, we challenged our new creative team to design a campaign that would stand apart in a crowded media marketplace. It generated a strong visitor response, and was bolstered by new branding that emphasized Alexandria's waterfront and evolving visitor scene. We also used this year to broaden COVID recovery and the benefits of tourism with the "Expand Your ALX" campaign, encouraging visitors and locals alike to get out into Alexandria's neighborhoods.

Our sales team set new records in lead generation and conversion, and membership hit a new high. We expanded special events, assuming production lead for the Alexandria Scottish Christmas Walk Parade, securing new corporate sponsors and building record attendance for the Alexandria Holiday Boat Parade of Lights and Portside in Old Town Summer Festival.

All of the accomplishments in this intense, productive and gratifying year are ultimately a credit to you-our members, City of Alexandria leaders, Virginia Tourism partners, board and staff. Your collective impact generated a record \$81 million in sales, meals and lodging tax revenues for our City. That revenue from millions of visitors supports key City services that touch the lives of 160,000 Alexandrians every day. Thank you for your commitment, and the privilege to share your stories.



Kate Ellis Board Chair

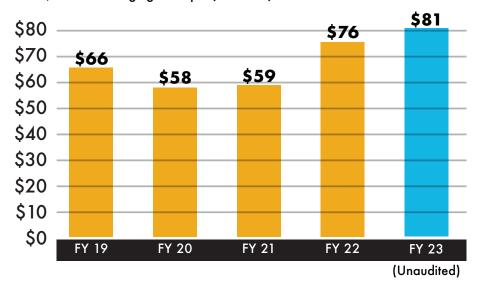


Patricia Washington President & CEO

## **COMMUNITY & ECONOMIC IMPACT**

#### **ALEXANDRIA CONSUMPTION TAX RECEIPTS**

Sales, Meals & Lodging Receipts (\$Million)



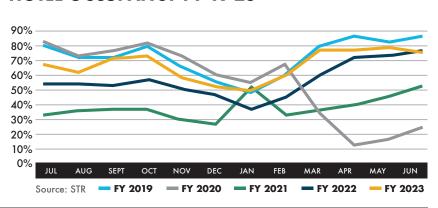
Alexandria relies on consumption tax revenues to support core City services and minimize the tax rate for residents. In Fiscal Year 2023, those receipts reached \$81 million, surpassing the previous record set in FY 2022, and up 23% from pre-pandemic levels.

Source: FY 19-23, City of Alexandria Revenue Dept.

#### **REVENUE PER AVAILABLE ROOM** (REVPAR)

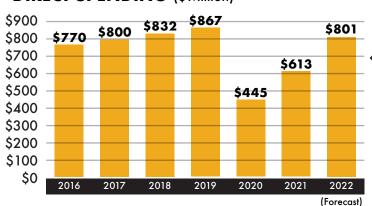


#### **HOTEL OCCUPANCY FY 19-23**



Hotel occupancy returned to pre-pandemic (2019) levels by midyear. Coupled with significant increases in average daily rate (ADR), the hotel sector is again on strong footing, with revenue per available room (RevPAR) back up to \$111, surpassing our pre-pandemic high.

#### **DIRECT SPENDING (\$ Million)**



Each fall, the Commonwealth of Virginia releases data for all municipalities measuring the economic impact of spending in the prior calendar year by travelers (residing 50+ miles away). The graph to left demonstrates the steady advance of destination visitor spending, the drastic impact of the COVID pandemic and the upward trajectory of Alexandria's destination tourism recovery since 2020.

\*Source: 2022 Economic Impact of Domestic Travel on Virginia and Localities, Virginia Tourism Corporation. Data is based on macroeconomic modeling and provides an estimate of receipts of actual taxes and receipts from visitors traveling from a radius 50+ miles outside of Alexandria. Note: because of the change in VTC's research partner in 2021, data reported in prior years is not directly comparable to data reported here.



## **National Acclaim**

Alexandria's national reputation continues to grow. On the strength of multiple top 10 rankings in national media, and 6 straight years of annual media coverage exceeding 1,000+ stories, our city has a stronger foothold in national awareness. Alexandria is consistently playing on the stage with major U.S. destinations with both larger staffs and larger budgets. Our communications team has established Alexandria as a sought-after authentic, inclusive and evolving destination with contemporary experiences and historic roots. They have cultivated top-tier media relationships and continue to invest in creating fresh content that tells our story to receptive audiences globally, regionally and locally.



### 1000+ STORIES FOR 6 YEARS IN A ROW

**Traveler** 

the knot msn

ввс TRAVEL

Southern Living

The Washington Post

**BuzzFeed** 

**Forbes** 

**WorldAtlas** 

Chrillise

Money

GOOD HOUSEKEEPING

With postcard-perfect cobblestone streets and quick access to the wineries of northern Virginia, Alexandria is an easy city to love. But these days, the reason to go is to see how effectively the city is confronting its own history...Today, the Freedom House Museum has three new exhibitions honoring the people who were forcibly brought here. Meanwhile, the African American Heritage Trail, which opened in 2020, follows the Potomac River and encompasses nearly 200 years of history at 11 stops.

- Travel + Leisure



Travel + Leisure:

"Best Places to Travel"

Money:

"

Nestled on the Potomac River, Alexandria is a historic city just five miles away from the nation's capital. For many travelers, it serves as a lux jumping-off point for D.C.-area visits, but it's also a top destination in its own right. Along the King Street Mile in Old Town, you'll find charming cobblestone streets lined with lanterns, outdoor cafes, Instagram-worthy murals and trendy bars. There's also a vibrant art community - explore the many galleries or peek in at artists at work at the Torpedo Factory Art Center.

– Money



## FY 2023 Highlights

#### **ADVANCING THE BRAND**

FY 2023 was a pivotal year for Alexandria's marketing, as we launched a new advertising campaign, brand and neighborhood marketing initiative, all driven by an expanded media buy and new research platform. Utilizing additional Virginia Tourism Corporation support as part of the American Rescue Plan, we were able to position Alexandria to move beyond COVID recovery and into a new phase reflecting the evolution of our city into a nationally recognized destination.

#### **LAUNCHED NEW**

"BEST KEPT SHH!" ADVERTISING CAMPAIGN







INTRODUCED
NEW BRANDING

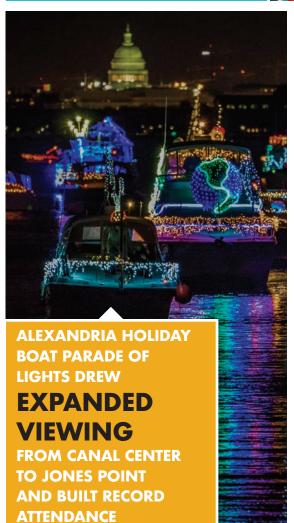


# LAUNCHED "EXPAND YOUR ALX" CAMPAIGN

to extend tourism benefits throughout all Alexandria neighborhoods









RECORD ATTENDANCE OF 23,000





CITY
RENOVATED
RAMSAY
HOUSE
VISITOR
CENTER

# **Emphasizing Quality**

An important strategic shift for Alexandria this year was increasing our emphasis on quality over quantity across all marketing channels. Facing a significant increase in competitive destination media spending in the post-COVID environment, our strategy for long-term revenue development and sustainability was to build greater awareness across a variety of paid, owned, and earned channels. This resulted in declines in some traditional metrics, but record revenue generation.



#### FISCAL YEAR 2023 PERFORMANCE



**Digital Marketing** Impressions: 186 million, +18%



**Meeting Sales** Leads: 55.7 million, +20%



National/International **Press Hits:** 296, +34% (1,043 total press hits)



Web Visits: 2.5 million, -16%



**Social Media Followers:** 193,000, +7%



**Members:** 456, +7%



## COMMITTED TO DIVERSITY, **EQUITY AND INCLUSION**

As a key voice representing our city globally, Visit Alexandria is committed to ongoing learning, accountability and leadership by example. Our internal Core Team guides the organization's integration of DEI principles across all of our work and helps us advance the City's goals to be more equitable and inclusive. Key metrics that we track each year include:

### **MARKETING:**

- 100% of Visit Alexandria's most-run video ads included a BIPOC person as a lead
- 100% of print advertisements included **BIPOC** representation
- 100% of digital banner campaigns include BIPOC representation
- 83% of Visit Alexandria's top 10 paid social media posts had BIPOC representation (non-video, including people, measured by impressions)

### **MANAGEMENT:**

- 38% of organization-wide employees are BIPOC
- 31% of board is BIPOC

 33% of senior management positions are BIPOC, including CEO

## **INDUSTRY LEADERSHIP:**

Visit Alexandria supported Destinations International in the introduction of the travel industry's first collective DEI assessment tool. Across five performance criteria, Visit Alexandria scored in the top tier (Optimizing) once, and in the second tier (Managing) for four other metrics. This suggests a reasonable baseline, with room for future learning and improvement.



Fiscal Year 2024 will establish a foundation for the next phase of Visit Alexandria's work. Our vision is an Alexandria that embraces change and maps a future that continues to grow revenues and enhance our tourism product.

We begin with an increased emphasis on video, because in 2023, that is how consumers want to receive information. Video content plays to Alexandria's strengths, with our city's breadth of experiences, flair, architecture and neighborhoods. Look for new neighborhood videos, short form "Best Of" verticals, a new holiday shoot and an immersive Old Town video itinerary.

Our diversity initiatives will broaden to encompass accessibility both online and in-person, as we seek to become more welcoming to visitors of all abilities. We will also capitalize on the resources and relationships of our new public relations agency to increase our outreach to and coverage by Spanish-language media.

Sustainability will increasingly guide our work as we partner with the City's Office of Climate Action to ensure we promote responsible travel and resource-sensitive hospitality. Sustainability for Alexandria is not just environmental, it is also economic, cultural and historic. We want Alexandria's tourism benefits to accrue to all neighborhoods and residents, to enable visitors to have a more complete, authentic and local Alexandria experience.

Increased marketing efficiency will also be a hallmark of FY 2024 as we fully deploy Datafy, our new research tool to optimize destination, meetings and regional campaigns ("Best Kept Shh!," "Being the Best at Being Small" and "Expand Your ALX"). With the completion of two RFPs, one for public relations and another for media buying, we also will ensure that two key agency relationships go through a competitive bidding process that drives value.

Sustainability will also be a key theme internally. Over the past several years we have recruited and cultivated a high-performing team—their retention, compensation and career development will be essential to sustaining Visit Alexandria's long-term performance. We also seek to maintain the momentum of new programs undertaken over the past three years with American Rescue Plan (ARPA) funding. These include increased media advertising, neighborhood marketing, creative development and special events. In FY 2024 we must determine whether they can be sustained with new sources of ongoing support.

The visitor economy is expanding and evolving, and with it Visit Alexandria is evolving too. Our responsibility now goes beyond revenue generation, economic development, and brand building to encompass the destination management and partnerships that strengthen sustainability, accessibility, and inclusion for all Alexandrians and our guests. We embrace this expanded mission, and embark on it with confidence, grounded in the strength of our partnerships with you—our members, City. Commonwealth, board and staff. Thank you!











**OPTIMIZE ADVERTISING WITH DATAFY RESEARCH TOOL** 





## **VISIT ALEXANDRIA MEMBERS:** WORKING TOGETHER

#### **THANKS TO OUR CHARTER MEMBERS:**

Alexandria Hotel Association Burke & Herbert Bank George Washington's Mount Vernon

**Bold:** New Member

#### 1823

#### 1799 Prime Steak & Seafood

219 Restaurant 3 Sisters

A Galerie - Antiques and Fine Art

#### **AAA Mid-Atlantic**

Abvssinia Market & Coffee House Ada's on the River African American Hall of Fame Aldo's Italian Kitchen

Alexandria African-American Heritage Park

Alexandria Archaeology Museum

Alexandria Arts Forum

Alexandria Bier Garden

Alexandria Black History Museum

Alexandria Chamber of Commerce

Alexandria Colonial Tours

Alexandria Cupcake

Alexandria Department of Recreation, Parks and Cultural Activities

Alexandria Economic Development Partnership

Alexandria Film Festival

#### **Alexandria Food Tours Alexandria Ghosts**

Alexandria Harmonizers Alexandria History Museum at The Lyceum

#### **Alexandria History Tours**

Alexandria Library Alexandria Living Magazine **Alexandria Seaport Foundation** Alexandria Singers

Alexandria Small Business **Development Center** 

Alexandria Symphony Orchestra Alexandria the Great Tours

Alexandria Transit Company Alexandria Visitor Center

The Alexandrian Old Town Alexandria, Autograph Collection

#### **Alliance Nationwide Exposition**

Ally Charter Bus Washington, D.C.

ALX Community - Atrium **ALX Community - Waterfront** American Horticultural Society's River Farm

#### American in Paris Boutique

America's Favorite Gourmet Popcorn Amtrak Alexandria Union Station

#### Andy's Pizza Old Town Annex - Old Town

The Antique Guild AR Workshop Alexandria Arlandria Chirilagua Business Association

Art League, Inc. Art on the Avenue **Artistic Artifacts** 

**Aslin Beer Company** The Athenaeum

Augie's Mussel House BARCA Pier & Wine Bar

**Barkhaus Bashford & Pitt** 

Bastille Brasserie & Bar

#### **BATHUS**

#### **Beeliner Diner**

Bellacara

Ben & Jerry's Ice Cream The BEST Gift Shop

**Beulah Baptist Church** 

Birchmere

Bistro Eighteen90

Bistro Sancerre Blackwall Hitch

#### **Bloom Fresh Flowers**

**Bloomers** 

Blue Fern Travel - Fork & Fizz Tours

Boxwood Brabo Brasserie

**Brabo Tasting Room** 

#### **Branch Event Planning Brockett House**

Bugsy's Pizza Restaurant & Sports Bar **Building Momentum** Burke & Herbert Bank **Buzz Bakeshop** 

#### By Asa Photography

Café du Soleil Cafe Pizzaiolo Cameron Cafe

Cameron Run Regional Park The Campagna Center

#### **Canal Center Events**

Captain Gregory's

Captain Rocky Versace Plaza and Vietnam Veterans' Memorial

Carlyle Council Carlyle House

Carr Hospitality

Casa Rosada Artisan Gelato

Cedar Knoll Chadwicks

Chart House Restaurant

Cheesetique Chewish Deli

Chinquapin Park Recreation Center

Chop Shop Taco Christ Church

Chrysalis Chiropractic

#### Citrus & Sage

City Cruises City Kitchen

#### Climb UPton

Clyde's at Mark Center

## Colonial Parking Garage (Embassy Suites)

Comfort One Shoes Contrabands and Freedmen Cemetery Memorial

Courtyard by Marriott -Alexandria Pentagon South

Courtyard by Marriott Alexandria Old Town/Southwest

#### Cowo & Crèche

The Creamery

#### Cris Logan Art

Cualtzin Salon

Dairy Godmother Frozen Custard & Nostalgic Treats

Daniel O'Connell's Irish Restaurant & Pub

DC Livery

Dejan Studio Jewelry

**Del Ray Artisans** 

**Del Ray Business Association** 

Del Ray Cafe

Delia's

**Destination DC** 

Discovery Map Dishes of India

The Dog Park

Dolci Gelati Don Taco

Donna Lewis

Doyle's Outpost **EC Home Collections** 

#### Eddie's Little Shop & Deli

Eisenhower Partnership

#### El Pulgarcito

#### Elaine's

Electric Cafe Elo's Italian

Embassy Suites by Hilton Alexandria Old Town

**Emmy Squared** 

**Encore Consignment Boutique** 

**Envy Us Beauty Supply** 

**Escape Room Live ESP Tea & Coffee** 

**Evening Star Cafe** The Executive Cafe

The Executive Diner

Fairfield Inn & Suites Alexandria West/Mark Center

#### Falafel Inc.

Federal Conference

fibre space

First Night Alexandria

#### Fiscus Glassworks

Fish Market

Fleet Transportation

**Fontaine** 

Fort Ward Museum & Historic Site

Foster's Grille

Fountains Day Spa

#### **Foxtrot**

#### Frances Valentine

Frank Pepe Pizzeria Napoletana Fraternal Order of Eagles

Freedom House Museum

#### Freeman

Friendship Firehouse Museum Gadsby's Tavern Museum Gadsby's Tavern Restaurant Galactic Panther Art Gallery

#### The Garden Del Ray The Genius Genus

The George of Old Town

George Washington Birthday **Celebration Committee** 

## The George Washington Masonic National Memorial

George Washington Town House George Washington's Distillery & Gristmill

George Washington's Mount Vernon Get Fit Studio

Glory Days Grill

**Goodies Frozen Custard & Treats** 

#### Gossypia

**Gold Works** 

#### Grape + Bean Rosemont

#### **Gravestone Stories**

Greenstreet Gardens

**Gunston Hall** 

Handover by the Slice

#### **Happy Place**

Hard Times Cafe

**Haute Dogs & Fries** 

Hen Quarter

Hilton Alexandria Mark Center

Hilton Alexandria Old Town

#### **Hobson Hall**

Holiday Inn Alexandria Carlyle

Holistic Hair Studio

Hollin Hall & the Meeting House at Mount Vernon Unitarian Church

Holy Cow

Hooray for Books!

Hops N Shine

Hotel Indigo Old Town Alexandria

Hyatt Centric Old Town Alexandria

Imagine Artwear

**Indus Imports** 

Jeni's Splendid Ice Creams

#### **Joyous Events**

Jula's on the Potomac

**Julian Tours** 

#### **K Aubrey Flowers**

Kaizen Tavern

Kelly Loss Photography

Kilwins

King & Rye

Hampton Inn & Suites -Alexandria Old Town Area South

Hank's Ovster Bar

Harambee Books & Artworks

Hilton Garden Inn Alexandria Old Town National Harbor

Historic Garden Week's Alexandria Tour

Hosts Global

Hotel AKA Alexandria

The Hour Shop

Hummingbird

#### Il Porto

#### Indochen

Intertribal Creatives The Italian Place

Josephine Brasserie & Bar

**Junction Bakery & Bistro** 

King Street Souvenirs King Street Tavern King's Jewelry King's Ransom Kismet Modern Indian Kisso Asian Bistro

KungFu Kitchen

Kyo Gallery Lady Camellia Pastry & Tearoom

Landini Brothers Laporta's Restaurant Laura Hatcher Photography Lavender Moon Cupcakery Le Vintage - The Old Town Wine Shop Lee-Fendall House Museum & Garden

**LEGO® Discovery Center** Washington, D.C.

Lena's Wood-Fired Pizza & Tap

**Liberty House** 

The Light Horse Little Theatre of Alexandria Lloyd House

**Look Again Resale Shop** 

Lorien Hotel & Spa Los Cuates **Lost Boy Cider** Lost Dog Cafe **Lotus Blooms** 

Lowery's Dial The Lucky Knot

Made in ALX

Mae's Market and Cafe

Mai Thai Restaurant The Majestic

Makeda Ethiopian Restaurant **Manumission Tour Company** 

Market 2 Market

Martz Gray Line of Washington DC Mary M. Gates Learning Center at United Way Worldwide

Mason and Greens Mason Social

Matt & Tony's

McChrystal Group McEnearney Associates Inc. **Meadowlark Botanical Gardens** 

MGM National Harbor Miami Vibes Mia's Italian Kitchen Michael's on King

Mieza Blendery

Misha's Coffee - King Street Misha's Coffee - Prince Street Momo Sushi & Cafe

Morrison House Old Town Alexandria, **Autograph Collection** 

Mount Purrnon Cat Café & Wine Bar Mount Vernon Inn

Ms. Moxie's Moon Shop

MSP AMC

Murphy's Irish Pub Murray-Dick-Fawcett House

Museum of the Bible

Myron Mixon's Pitmaster Barbeque Mystique Jewelers Nando's Peri-Peri

Nasime

National Charter Bus Alexandria National Harbor

National Industries for the Blind National Inventors Hall of Fame National Law Enforcement Museum National Museum of the United States Army

**National Retail Federation Neighborhood Provisions Nightly Spirits Haunted Tours** 

**Nomad Event Systems** 

Northside 10 Oak Steakhouse

Occoquan Regional Park

Office of Historic Alexandria Old ALX Tours, LLC

Old Town Books **Old Town Business** 

**Old Town Deli Old Town Editions** 

Old Town Farmers Market **Old Town North Alliance** 

The Old Town Shop

**Old Town Trolley Tours** Old Virginia Tobacco Co.

Pacers Running Store Alexandria Pasara Thai Restaurant

Patagonia

Patina Polished Living Patricia Palermino Studio

Pedego Electric Bikes

**Penny Post** 

The Peoples Drug Picnic & Peonies

Piece Out

PIES Fitness Yoga Studio

**Pink & Brown Boutique** 

The Pita House **Planet Wine** 

**Pohick Bay Golf Course Pohick Bay Regional Park** 

Pop's Old Fashioned Ice Cream Co. Pork Barrel BBQ

Port City Brewing Company Potomac Paddle Club

**Prince of Wales House** 

Principle Gallery Railbird Kitchen

Ramparts Tavern & Grill The Rectory on Princess Red Barn Mercantile

RedRocks Neapolitan Bistro Residence Inn Alexandria Old Town South at Carlyle

Residence Inn by Marriott Alexandria Old Town/Duke Street

**Reston Limousine** 

Robinson Landing Rock It Grill

Rocket Fizz Alexandria Rocklands Barbeque and Grilling

Company **Roha Ethiopian Restaurant** 

Route 66 Ventures, LLC

**Row House Royal Nepal** 

Royal Restaurant RT's Restaurant

The Rub Chicken & Beer Rus Uz - Alexandria Rustico Restaurant Sacred Circle Salon deZEN Salon Monte

Scott's Music Place

Scramble

Serafino Fine Italian Leather & Accessories

ShadowLand Family **Entertainment Center** 

Sheraton Suites Old Town Alexandria

She's Unique Shiloh Baptist Church The Shoe Hive Shooter McGee's Shop Made in VA

Silverman Galleries Antiques & Antique Jewelry

**Simon Pearce** 

Silver Diner

Sisters Thai and the Magnolia Dessert Bar

Smoking Kow BBQ

**Snouts & Stouts** 

Sonder Sonoma Cellar Southside 815

The Spice & Tea Exchange of Alexandria

Spice Kraft Indian Bistro SpringHill Suites Alexandria Old Town/Southwest

St. Elmo's Coffee Pub - Del Ray St. Elmo's Coffee Pub - Old Town North

Stabler-Leadbeater Apothecary Museum

**Strictly Ebikes** 

String Quartet of Northern Virginia

The Study Stylists at North

Sugar House Day Spa and Salon

**Sunrise of Old Town** 

Sweet Fire Donna's Swing's Coffee

Synergy Float Center

T.J. Stone's Grill House & Tap Room

Table Talk Tall Ship Providence

Taqueria Picoso Taverna Cretekou

Ted's Montana Grill

Ten Thousand Villages Teauila & Taco

Thai Signature

Theismann's Restaurant & Bar

**Thompson Italian** 

Threadleaf & Company Toastique

Today's Cargo

**Topgolf National Harbor Torpedo Factory Art Center** Trademark Drink and Eat

**Trice Alley Flat** 

Turkish Coffee Lady

The Twig Twist Boutique

**Umbrella Dry Drinks** 

**Union Sauare** 

Union Street Public House Unlimited Biking: Alexandria

Urbano 116

**USA Guided Tours DC** 

Vamoose Bus

Van Dorn Diner

Vaso's Kitchen

Vaso's Mediterranean Bistro

Vermilion

Veronica's Bakery Vía Volcán Coffee

Vida Style

Vintage Mirage

VIP Alexandria Magazine

**Virginia Theological Seminary** 

Virginia's Darling

Virtue Feed & Grain Visit Alexandria

Vola's Dockside Grill and Hi-Tide Lounge

Volunteer Alexandria

**VSD Photography** 

Warehouse

**Washington Sailing Marina** Wear Ever Jewelry

Wegmans

**Wellness Junction** 

West End Business Association The Westin Alexandria Old Town

The Wharf

Wheel Nuts Bike Shop

Whiskey & Oyster

WhyHotel by Placemakr, Alexandria Windows Catering Company

Wine Gallery 108 **Winkler Botanical Preserve** 

Woodlawn & Pope-Leighey House **Workhouse Arts Center** 

Your Life Energy Holistic Center Yunnan by Potomac - a Noodle House

**Zen Press Juice** 

**Zikrayet Lebanese Restaurant** & Lounge





## BOARD OF GOVERNORS

#### **EXECUTIVE COMMITTEE**

#### **BOARD CHAIR**

Kate Ellis

GM, Hotel Indigo Old Town Alexandria

#### **VICE CHAIR**

Denise Jackson

Senior Vice President, Management Solutions Plus

#### **TREASURER**

Stuart Fox

C.F.O., Route 66 Ventures

#### **EXECUTIVE COMMITTEE AT-LARGE**

Phillip Blane

General Manager, Hotel Heron (incoming)

Ben Fiore-Walker (outgoing)

Town Crier, City of Alexandria

Sarah Taylor

Assistant City Manager, City of Alexandria

#### **SECRETARY (non-voting)**

Patricia Washington

President & CEO, Visit Alexandria

#### **BOARD OF GOVERNORS**

Martha Beckford (incoming) Associate Director of Sales, City Cruises

C.J. Cross

Founder, Hops N Shine

Shawn Halifax (incoming)

Executive Director, Woodlawn and Pope-Leighey House

**Amy Jackson** 

Vice Mayor, City of Alexandria

Trae Lamond (outgoing)

Owner, Chadwicks Restaurant

Mark Mathews

Vice President, Research Development and Industry Analysis,

National Retail Federation

Nicole McGrew

Owner, Threadleaf

Niamh O'Donovan (outgoing) Company President, Daniel O'Connell's Irish Bar & Restaurant

Stacey Price

Founder, Shop Made in Virginia

**David President** 

Director of Sales & Marketing, Hilton Old Town Alexandria

Jahmond Quander (incoming)

Founder, 1799 PRIME Steak & Seafood

Mary Rinaldo (outgoing) Regional VP, City Cruises

Merrone Teklu

Director, ERP Resources











### VISIT ALEXANDRIA TEAM

#### STAFF \_\_\_

**Patricia Washington** 

President & CEO

Carla Bascope-Hebble

Vice President of Sales

Rebecca Doser

**Director of Communications** 

**Rhiannon From** 

Manager of Administration

Misha Enriquez

Director of Marketing

**Melanie Fallon** 

Vice President of Member & Visitor Services

**Vito Fiore** 

Vice President of Marketing & Research

**Evan Jenkins** 

Digital Content Associate

Tom Kaiden

**Chief Operating Officer** 

Trisha Meisner

Director of Member Relations

**Lilly Mitchell** 

Senior Business Development Manager

Claire Mouledoux

Senior Vice President of Communications

Kim Olsen

**Destination Sales Manager** 

**Caroline Secrest** 

Communications Manager

Elissa Staley

**Director of Special Events & Partnerships** 

**Suzanne Thibeault** 

Meeting Support Specialist

#### **VISITOR CENTER STAFF & VOLUNTEERS: \_**

Jacquelyn Austin Clay Clarke Nancy Elder Lily Fanning Taylor Hancock Jeff Herre Nate Jones Lisa McClure Jay Middleton Steve Posner Avery Turnage Yuri Villacorta Sydnee Williams Max Zummo

### **FINANCIAL RESULTS**

#### **REVENUE:**

City Allocation \$4,452,800

Earned Income \$717,424

TOTAL \$5,170,224

#### **EXPENSE:**

Marketing & Programs \$4,888,710

General & Admin \$298,336

TOTAL \$5,187,046

#### **CHANGE IN NET ASSETS:**

TOTAL (\$16,822)



<sup>\*</sup>Note: Financial results are preliminary internally generated reports, and subject to final modification with the completion of our annual external audit by the Han Group, LLC.





VisitAlexandria.com | #VisitALX